

Sani Resort Frequently Asked Questions 2019

Operational dates & timings:

Sani Beach Melissa Kids Club and Sani Crèche are operational from 5th April – 3rd November.

Porto Sani Melissa Kids Club and Sani Crèche are operational from 25th April - 28th October. Porto Sani's Childcare facility is for use of families staying at Porto Sani, Sani Asterias and Sani Dunes.

Sani Club Melissa Kids Club and Sani Crèche are operational from 25th April - 28th October.

The **Melissa Kids Club** and **Sani Crèche** at all 3 hotels are open 10:00 – 13:00 (morning session), 13:00 – 15:00 (lunch session), 15:00 – 18:00 (afternoon session), 7 days a week.

Ozone is open 10:00 – 22:00. Supervised activities are held 10:00 – 13:00 (morning session) and 15:00-18:00 (afternoon session). Operating from 5th April – 3rd November, 7 days a week.

Worldwide Kids Tots Dance Academy is open 10:15 – 11:00 (18 months – 3 years). Open 6 days a week (closed on Sundays). A parent must be present during the session with their child.

Worldwide Kids Dance Academy is open 15:30 – 16:30 (4-6 years), 11:30 – 13:00 (7-11 years) and 18:00 – 19:30 (12-18 years). Open 6 days a week (closed Sundays).

All Dance Academy sessions are operating 5th April – 3rd November.

Age ranges:

Sani Crèche operates for children aged 4 months–3 years.

Melissa Kids Club operates for children ages 4–12 years. Split into two age groups: 4–8 years and 9–12 years.

Ozone operates for teenagers aged 13+ at Sani Resort, teens do not have to sign in to enter the facility but are to sign up and be signed in for the supervised activities.

Worldwide Kids Tots Dance Academy operates for children aged 18 months – 3 years.

Worldwide Kids Dance Academy operates for children aged 4-6, 7-11 and 12-18 years.

(Due to WK strict standard operating procedures crèche and kids club age groups cannot be mixed. Age appropriate activities are planned for each age group. A lower ratio is in place for crèche children to ensure that health and safety is paramount at all times).

Session charges:

Sani Crèche ages 4–23 months: 38€ per session (morning or afternoon) or 55€ for two sessions in the same day (morning and afternoon). Lunch session 25€ plus the cost of lunch.

Sani Crèche ages 2–3 years: 30€ per session (morning or afternoon) or 44€ for two sessions in the same day (morning and afternoon). Lunch session 25€ plus the cost of lunch.

Melissa Kids Club ages 4–8 years and 9–12 years: Complimentary service. Lunch session may incur an additional charge for food. Extra cash charges for activities such as watersports.

Ozone ages 13+: Complimentary service. Although some supervised activities may incur an additional charge.

Worldwide Kids Tots Dance Academy ages 18 months – 3 years: 10€ per session.

Worldwide Kids Dance Academy ages 4-18 years. 15€ for children aged 4-6 years. 20€ for children aged 7-11 years and 12-18 years.

All session charges for the Dance Academy and Crèche are billed directly to the guests' room, payable upon check out.

Ratios:

Sani Crèche ages 4–23 months: 1 adult: 3 children

Sani Crèche ages 2–3 years: 1 adult: 4 children

Melissa Kids Club ages 4-8 years: 1 adult: 8 children

Melissa Kids Club ages 9-12 years: 1 adult: 8 children

Ozone ages 13+: The facility has no ratio however the supervised activities are 1 adult: 12 children

Worldwide Kids Tots Dance Academy ages 18 months – 3 years: 1 adult: 6 children

Worldwide Kids Dance Academy ages 4-18 years: 1 adult: 12 children

Staff qualifications:

All childcare staff are highly experienced in caring for children of all ages and hold a relevant & full childcare qualification. Each staff member has completed a DBS (Disclosure & Barring Service) check before commencing employment with Worldwide Kids. Worldwide Kids carry out training with all staff prior to working in our childcare teams, this includes; City & Guilds International Childcare for Leisure & Tourism, Paediatric First Aid and Babysitting Training.

What activities are on Offer?

Our crèche and kids club provides a wide range of age appropriate activities daily. Activities include but are not limited to the following:
Arts & Crafts, Swimming, Sports, Cooking, Water Sports, Science & Picnics.

Outdoor play facilities:

All children will benefit from the daily outdoor play when attending our childcare.
Childcare staff will endeavour to use as much of the hotel grounds as possible including the outdoor playground, tennis courts, swimming pools, beach and grass areas.

Can parents stay in the setting during session time?

No. WK have a strict policy that states that no parents/guardians are allowed to stay with their children in the setting.
This is to ensure the health and safety of all children in our care is paramount at all times.

Can the child have a meal during crèche operational times?

All children will be offered a healthy snack during each session, all dietary requirements will be met.
Drinking water will be accessible throughout every session.

Other food offered?

If a baby requires feeding during the session they are attending the crèche has facilities to warm bottles, store items in the fridge & warm meals etc.
Food can also be ordered from room service.

Main contact email?

Sani Beach: sanibeach@worldwide-kids.com

Sani Club: saniclub@worldwide-kids.com

Porto Sani /Sani Asterias Suites /Sani Dunes: portosani@worldwide-kids.com

Dance Academy: da.saniresort@worldwide-kids.com

Ozone supervisor: ozone@worldwide-kids.com

Are babysitters available?

Daytime nannies and evening babysitting is available. All babysitters have completed Worldwide Kids babysitting training and all hold a relevant DBS check or equivalent. Babysitting is organised and allocated by the childcare manager. The Childcare Manager with endeavour to place the same person with one family throughout their stay to maintain consistency. Babysitting can be pre-booked through email or booked whilst in resort.

What is the babysitting charge?

Evening Babysitting: 10€ per hour paid in cash directly to the babysitter. There is a 15€ charge after 22:45 for the baby sitters taxi
The ratio for babysitting is 1 adult: 3 children.

Nanny Service: Guests will be able to have a daytime nanny up until 18:30, 7 days per week and the cost is 15€ per child, per hour.
The ratio for daytime nanny service is 1 adult: 2 children.
This service is offered upon specific request by a guest and is not advertised.

Pre-booking childcare facilities:

We strongly recommend pre-booking childcare sessions before arriving in resort. This is to avoid disappointment as spaces are limited due to our strict ratios.

To pre-book sessions please visit the following link to the Sani Resort booking page:

<http://www.sani.worldwide-kids.com/>

Families, agents and reservations staff can carry out a booking or check availability.

Babysitting can also be requested through the booking page and will be confirmed directly by the Childcare Manager in resort.